ESET Endpoint Security for Staffs‘ Computers (MacOS ) Installation Guide

**\*Important Note:**

**ESET Endpoint Security is supported MacOS Mavericks OS X 10.9 or above ONLY.**

**Before install the Endpoint, please uninstall the existing any Anti-virus products included ESET products.**

***Suggested Workflow***

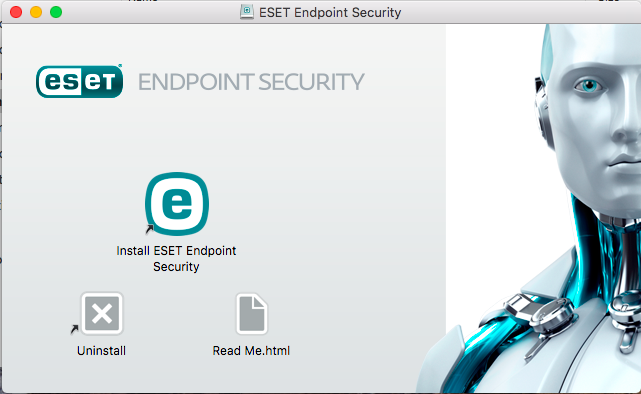
Stage 1: Uninstall all anti-virus programs (including ESET software)

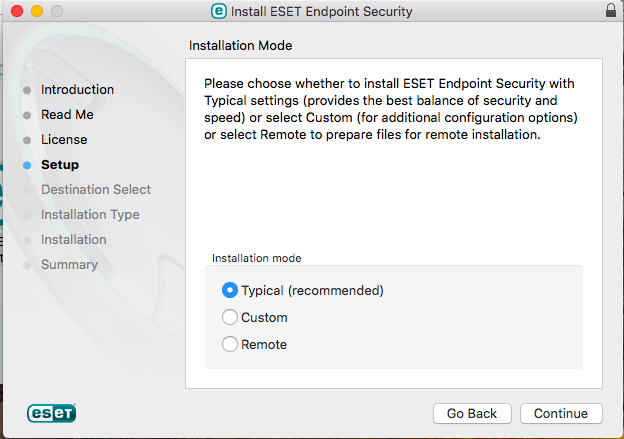
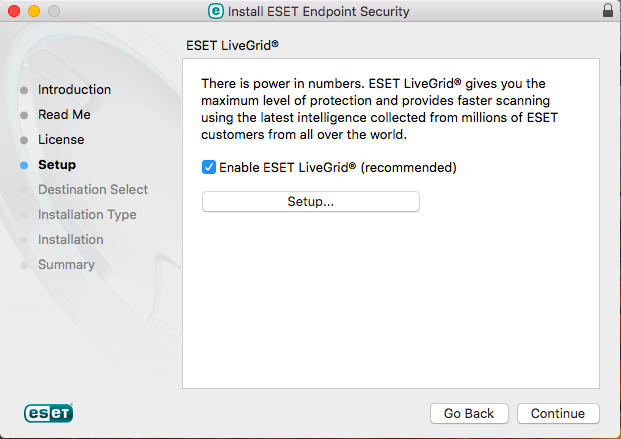
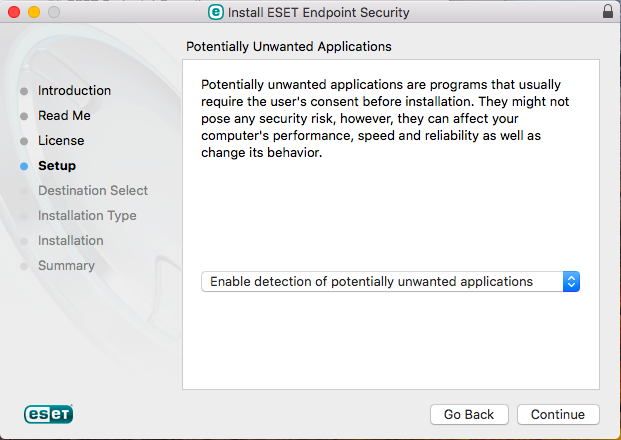
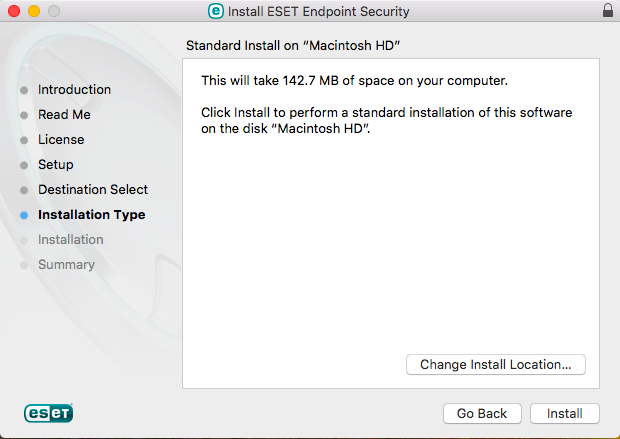
Stage 2: Reboot the system

Stage 3: Install ESET Endpoint Security and install agent.

**Install ESET Endpoint Security and agent**

1. Double-click the installer file to open it.
2. Double-click **Install ESET Endpoint Security**. When prompted, click **Continue** to launch the Installation Wizard.



1. In the “This package will run a program to determine if the software can be installed” dialog box click **Continue**.
2. Review the system requirements and click **Continue**.
3. Read the ESET Software License Agreement and click **Continue,** then click **Agree** .
4. Select **Typical** installation mode and click **Continue**.
5. In the **ESET LiveGrid** window, select your preferred option and click **Continue**.
6. In the **Potentially Unwanted Applications** window, select “**Potentially Unwanted Applications”** and click **Continue**.
7. Click **Install**.
8. **ESET Endpoint Security for macOS** **only**:The **New network connection detected**window will be displayed. Select **Work** from the drop-down menu setting on a secure network, and select the check box next to **Remember network** so that you do not have to configure settings for this network each time you restart your computer. Click **OK** when you are done making changes
9. After you have installed the application, double-click **EraAgentInstaller.tar**to extract the file. **EraAgentinstaller.sh** will be extracted to your Desktop. Click **Go**→ **Utilities** and then double-click **Terminal** to open a new Terminal window.
10. In your new Terminal window, enter the following commands:
    1. cd Desktop
    2. bash EraAgentinstaller.sh

**Important Note:**

**MacOS Sierra users need to use root access**

**If you are using macOS Sierra, run the command:**

**sudo bash EraAgentinstaller.sh**

**instead of:**

**bash EraAgentinstaller.sh**

1. When you are prompted for your password, type the password for your user account. Though characters will not appear, your password will be entered. Press **Return** when you are finished to continue installation. The agent will be download and install automatically.
2. Click **Go**→ **Utilities** and then double-click **Activity Monitor**. Click the **Energy** tab and locate the process called **ESET Remote Administrator Agent** to verify that the Agent is running. You can now manage this client computer using ESET Remote Administrator.